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Ice

ICE Super markets

Island: Tahiti

Most super markets and small Magasins carry bags of cube ice.

Icom

Tahiti Digit Import

Island: **Tahiti**

☐ GPS decimal degrees: Lat -17.538533, Lon -149.5469 [GoogleMaps](#) [OpenStreetMap](#)

☐ www.tahitidigitimport.pf/

Servitude Temanava Bambridge Hamuta Valley - Pirae Right after Holland Tahiti Trading Open from Monday to Thursday from 7:30 am to 4 pm and Friday from 7:30 am to 3 pm during the day continues ☐ [+68940827511](tel:+68940827511)

Fax: 40 .58.29.57

S/V Notre Reve 12-18 We bought a new Icom radio (An IC-M330 not the model we wanted, but it works fine and they had it in stock). Matt offered to order the model we wanted, but it would have taken longer than we wanted to wait. It is quite difficult to find as it is in a residential neighborhood. You basically have to have a car to get there. Here are the ☐ GPS decimal degrees: Lat 32.312, Lon 32.814 mins W [GoogleMaps](#) [OpenStreetMap](#)

Matt was quite helpful. He speaks some English, but it takes some encouragement and a few words of French to get him started. They have radio test and repair equipment and are able to test and repair radios, but they don't have many spare parts on hand.

12-18 Jacaranda When contacted by email about troubleshooting or repairing Icom HF radios (M802) Hello, Unfortunately no ! We can only service equipment with RED CE 53 / EU / 2014 standard Local legislation prohibits us from importing replacement cards for non-CE equipment, even for passing ships, on temporary admission. Only the IC-M801E BLU is CE. Cordially

Immigration

Border Police (check in/out)

Island: **Tahiti**

Located Faa Airport ☎ [+68940800605](tel:+68940800605)

✉ dpaf987-poste@interieur.gouv.fr

Opening hours: Monday-Friday 0800-1200,1330-1600

Haut-commissariat

Island: **Tahiti**

☞ GPS decimal degrees: Lat -17.543623, Lon -149.570164 [GoogleMaps](#) [OpenStreetMap](#)

Haut-commissariat Hours: 7:30-16:00 (best to arrive before 09:00 - we have never had to wait more than 5 minutes) ☎ [+68940468700](tel:+68940468700)

Avenue du Général de Gaulle, Papeete, French Polynesia. 10 minute walk from Marina papeete The HC office is where you go to submit and or renew your Carte de Sejour

Impellers

Impellers

Island: **Tahiti**

Ocean 2000 or Sopoc. For Volvo try Nautisport For Yanmar try Sin Tung Hing. Emile Vongue sourced a Jabsco impeller

Sopom

Island: **Tahiti**

📍 GPS decimal degrees: Lat -17.531181, Lon -149.571491 [GoogleMaps](#) [OpenStreetMap](#)

Sopom They carry impellers for Cummins-Onan For more information, see Marine Suppliers

Importing parts

Island Cargo Support

Island: **Tahiti**

Island Cargo Support Cassandra ☎ [+13106938344](tel:+13106938344)

☞ www.icargosupport.com

4-21 SV Derive I recently used Island Cargo Support to ship a life raft, batteries, oil and boat parts to Tahiti. Very happy with their service.

Needing to import parts? Read this first

Island: **Tahiti**

Please see ☞ www.jacarandajourney.com/shippingitems

SVB (Germany)

Island: **Tahiti**

With the membership card of the French Polynesian Sailors Association, you have discounts on a big shipchandler (svb24.com). He can ship parts in French Polynesia (by DHL) for only 25 Euros up to 32kg. See note above for amount that will not be taxed by FP customs.

Further information

☞ www.jacarandajourney.com/shippingitemsVanguard Logistics Services (USA) Island: **Tahiti**

See ☞ www.jacarandajourney.com/shippingitems

"Importing Parts into French Polynesia"

Injector

Dieselec

Island: **Tahiti**

☐ GPS decimal degrees: Lat -17.531452, Lon -149.559538 [GoogleMaps](#) [OpenStreetMap](#)

Dieselec Fare Ute BP 9024 Motu Uta Papeete

☐ [+689404225](tel:+689404225)

☐ [+68940582990](tel:+68940582990)

Mobile ☐ [+68987773587](tel:+68987773587)

Fax:(+689) 40 41 05 13 ☐ dieselec@mail.pf

Opening hours: 0700-1200, 1330-1630 Monday to Thursday, 0700-1200, 1330-1530 Friday.

Rebuilding of injectors, fuel lift pumps, fuel injection pumps, alternators & starters. Mechanic can come to your boat to work. Supply of many parts, including electrical. They stock quite a few alternators and starters. They have a testing bench for both starters and alternators.

If need to speak in english ask for Pierre ☐ [+68940805046](tel:+68940805046) ☐ [+68940472575](tel:+68940472575) is in Fare Ute near the Yamaha dealer. They are Perkins supplier, rebuild injector pumps, starters and Alternators. For more information, see Diesel Parts

Insurance (marine)

Assurance-AVP

Island: **Tahiti**

Assurance-AVP Affiliated with AVP French Sailing Group [www.assurance-](http://www.assurance-avp.fr/?fbclid=IwAR0BdOi0oD1llswPQ1suTMyGFYHTpqGQIJ6snFJZG_tGhFGlsqHFjjDbOjUHELVEZIA)

[avp.fr/?fbclid=IwAR0BdOi0oD1llswPQ1suTMyGFYHTpqGQIJ6snFJZG_tGhFGlsqHFjjDbOjUHELVEZIA](http://www.assurance-avp.fr/?fbclid=IwAR0BdOi0oD1llswPQ1suTMyGFYHTpqGQIJ6snFJZG_tGhFGlsqHFjjDbOjUHELVEZIA)
company

Assurances Maritimes

Island: **Tahiti**

[www.delasee.com/?fbclid=IwAR26Cz3ljX9Sn00FchD0U0FX--
258ORs6ZiIXZLamnncR_tVrG0aFpQIVE0](http://www.delasee.com/?fbclid=IwAR26Cz3ljX9Sn00FchD0U0FX--258ORs6ZiIXZLamnncR_tVrG0aFpQIVE0)

Geoffroy de Lassee

Cruising Insurance FB Group

Island: **Tahiti**

Having trouble getting marine insurance Cruising Insurance FB group

Jackline Insurance

Island: **Tahiti**

5-2022 Reported to issue liability insurance for vessels in FP [www.gowrie.com/Marine-
Insurance/JacklineProgram.aspx](http://www.gowrie.com/Marine-Insurance/JacklineProgram.aspx)

LMC Courtage&Assurance

Island: **Tahiti**

LMC Papeete

Marine Shop (NZ)

Island: **Tahiti**

Marine Shop www.marine-insurance.co.nz/home

info@themarinashop.com

SV Cyrolia Bill Garlick at The Marina Shop Insurance in NZ. bill@themarinashop.com

Coverage covering yachts in FP 2-21 SV Cream Puff TopSail in the UK. If you are an OCC member they offer discounts. They will cover you as far west as Tahiti. Also, The Marine Shop in NZ sells the same [policy.2-21](#) SV Tintamarre And by special request they can insure you further west. We are hauled out in Raiatea and under the [Global.policy](#) we have cyclone cover (it did not add to the cost). We are a British boat with British crew, and insured through the Marine [Shop.in](#) New Zealand

Mariner Insurance (NZ)

Island: **Tahiti**

Mariner Insurance New Zealand info@marinermarine.co.nz

mariner.co.nz/about-

us?fbclid=IwAR2y9ztM0KmzK4IxkNHkPj2KDZ55nSyCPXVmixp_XQ7q8nZdN6dRYQXObzA

Poema insurance

Island: **Tahiti**

Poema insurance Local FP Marine Insurance company that does cover US yachts (Must be a member of AVP) Main Office Papeete [+68940502650](tel:+68940502650)

info@poema.pf

Additional contacts Nuku Hiva ☎ [+68940910251](tel:+68940910251)

TopSail

Island: **Tahiti**

Top Sail Insurance 3-22 SV Grace One issue to check with any Topsail quote is the policy on reducing payout amounts (on a sliding scale) on equipment over 10 years old. It sound perfectly reasonable but I asked whether it also applied to the spars (mast, boom, poles) and was told that it does. Which might make a claim following a dismasting on a, for example, 30 year old boat almost not worth making. I'm not sure what the actual reductions would look like but it was enough to make me stay with our current insurer. We use Pantaenius (uk). It's usually a higher premium but there's no reduction for older kit - we pay a little extra and have new for old cover.

Inter Island Shipping

Hawaiki Nui (Raiatea)

Island: **Tahiti**

Hawaiki Nui leaves Tahiti every Tuesday and Thursday ☎ [+68940549954](tel:+68940549954)

☎ contact@snp.pf Inter Island Shipping Schedule Island: **Tahiti**

☎ www.revatua.gov.pf/plannings/accueil?fbclid=IwAR2mCFw2eRWh4Ko0TEytEkXeyb-

WUaAz0rdcoIXTGlbjNdCPgrwbAqiC4Dk

Shipping items to the islands

Island: **Tahiti**

☎ www.revatua.gov.pf/plannings/accueil

list of all ships that service the islands and their schedules

Taporo

Island: **Tahiti**

Taporo VII leaves every Monday and Thursday from Tahiti to Raiatea. ☎ [+68940426393](tel:+68940426393)

taporo@mail.pf

International Health Certificate (pets)

Service du Développement Rural

Island: **Tahiti**

The service in charge of delivering health certificate is the Service du Développement Rural. Their contact is there: www.biosecurite.gov.pf/qaav/contacts_qaav.php

Téléphone standard : [+68940423518](tel:+68940423518)

Fax : +68940423552

sdr.qaav@rural.gov.pf

Internet

Fakarava Yacht Services

Island: **Fakarava**

Fakarava Yacht Services They have wifi on deck. Purchase a beer or coke to support them For more information, see Yacht Services

Varua Network Hotspots

Island: **Fakarava**

SV Windward 2-2021 INTERNET - Wifi Hotspot Access in the Atolls . A really good, newly developed service is the Varua Network of Hotspots in some of the atolls. See hotspot.varua.net

Varua provides a flexible set of options by speed and duration of contract. Access is easily and securely obtained online and with secure payment via Paypal (and card on Paypal). A current view of coverage can be seen here: hotspot.varua.net/en/coverage/

Coverage is being continupusly expanded. We have been using this service in Fakarava the last while and it is stable and performs as advertised. Cyber Mo'orea Island: Mo'orea located Maherepa.

Fiber Optic Line [hotspot.varua.net](#)

www.facebook.com/Cybermoorea/photos/a.693318700872955/1433508543520630/

[+68949563435](tel:+68949563435)

Cell: [+68989502024](tel:+68989502024)

Henri's Snack

Island: **Nuku Hiva**

Tahohai on the dock

Nuku Hiva Yacht Services

Island: **Nuku Hiva**

Yacht Services Nuku Hiva BP 301 Taiohae 98742 Nuku Hiva Polynesie Franciase

☎ +68987226872 fax: +68940920750

VHF 72

☎ ysnukuhiva@hotmail.comCybernesia

Island: **Tahiti**

Cybernesia is the cyber-space/internet cafe on the 1st floor in the Vaima centre, opposite Marina de Papeete. It has space for you to use their wifi on your own device, or you can use their computers. You get a wifi code for 1-4 hours access; 4 hours costs 1,000 xpf. You can only use their wifi during their office hours. They can also do your printing, laminating, scanning etc, and they sell computer supplies (cables, data cards, printer inks etc). Internet speeds are faster than we've found elsewhere.

Open M-F 0800 - 1630, Sat 0830 - 1200

Internet Options

Island: **Tahiti**

Option A. Vini is one of two phone providers and they partner with OPT. Once in the Societies most of the islands have 3g with some 4g. If you plan to stay over four months getting a one year phone contract opens you to relatively cheap 3g data. One year phone contract costs you (as of 2/2017) \$82.28 (in US dollars.) The contract then gives to a phone number for 1 year with 30 minutes of phone time per month and 20 SMS messages. This also allows you to buy any of the following data packages: 1gigabyte for 1500xpf; 2 gigabytes/ month for \$25; 5 gigabytes/mo \$42. These work with most smart phones. The phone plan is one year but the data is only in three months blocks during which time you can increase your data plan but not reduce it. So you can also reduce or drop your data after you been at the same rate for three months. For instance if you go back to the Tuomotus, where there is only GSM (there paying the per megabyte rates might work out cheaper given such low bandwidth) you would not likely be able to benefit from a plan with more than 1Gigabyte a month. You can purchase the payment cards at Vini shops or the post office or at many magazines. If you go to vini with you exit papers or you ticket out of FP and a letter stating you are leaving the territory the contract can be terminated. PLEASE DON'T JUST SKIP OUT AS THIS MAY AFFECT FELLOW CRUISERS BEING ABLE TO GET THESE CONTRACTS IN THE FUTURE! Option B: Vini also has a Data Only plan available for your smart phone or you can get a 3g router for 1xpf (not a typo.) The rates are the same as above and also have 10 gigabytes a month for 5000xpf. The contract is one year after 3 months you can reduce you plan and you can increase it any time. The least you can pay is 1500xpf for 1gigabyte /month. To get a Vini contract you must get a letter

from a marina saying you live at the Marina. The Yacht club provided the same for Mary Ann II such a letter (even though we only paid for the dingy dock privilege.) Marina Papeete has provided the same for others. You need the letter, boat papers, possibly insurance papers and passport. BE SURE THE ACCOUNT IS LOCKED; otherwise, if you run over, the per megabyte charges are very high. Install the Vini app to track your usage and any charges. One cruiser bought a Vini box and it used his allotted data in about a day, he returned the box and told Vini he was terminating the contract. Mary Ann II has had two months on the 2gig plan without any problems with data usage. Vodaphone operates 3g based service in Tahiti, Moorea, and Bora Bora only. They have a standard prepay card which for 1500xpf will give you 84 megabytes (fine for emails not much for web based activities like facebook) They also have a prepay plan now TRAVEL SIM for 4200xpf you get 30 mins international calls OR 30 minutes local calls OR 1 gigabyte of internet. Option C: Buy a Vini Wi-Fi prepaid card. Cost are not by the megabyte but by the hour and bandwidth can be very narrow. Cost are \$5 per hour for one hour and drop to around a dollar an hour for 100 hours. Nearly everyone who has used the hourly Wi-Fi system have seen glitches where chunks of time vanish from their account. In fact from about May 16 to October 16 a one hour Vini WIFI card never expired (those were the days!). In Papeete there are easily accessible Vini shops with English speaking staff, here buying the 100 hour cards is a surer bet. There is also a system WDG which is an alternative hourly WIFI system which seems to work well. Other Options: At the Vaima Centre across from the Marina on second floor (first for Brits) there's an internet cafe with very good bandwidth. 5-20 SV Cream Puff Based on a recommendation from the webpage of SV Jacaranda and their Tahiti Cruisers Guide we contacted Tahiti Wi-Fi for a router. It rocks! We now have excellent 4G service. The owner of the business, Jerome, is very accommodating and speaks French and English fluently. His office is at the airport but he met me at the marina. He lives in the area. It took just a few minutes to set me up. There is no charge for the router, we pay for just the data each month. The fees are reasonable. The router works in most FP islands. There is a coverage map on their site which is in French and English: www.tahitiwifi.com/home.htm

5-19 S/V "Nehenehe Tahiti WIFI: We found them at the airport next to the rental car area; they rent routers on their system for a standard cost of 13000 francs for 45 days with 10GB of data at up to 4G speed. They have worked anywhere that we can pick up a cell phone signal. They handle 5 devices at a time and can be topped off later on line if you need more data at a discounted price (if you negotiate with the 'boss'). The internet speed is fantastic and I highly recommend them. You seem to be forced into returning the router at the airport but I suppose this could also be negotiable? So far...I would rate them a 10 out of 10.

Tahiti WIFI

Island: **Tahiti**

www.tahitiwifi.com/home.html

[+68989780333](tel:+68989780333) / booking@tahitiwifi.com

Tahiti Faa'a international airport agency Open time : 7/7 from 5am to midnight 5-20 SV Cream Puff
Based on a recommendation from the webpage of SV Jacaranda and their Tahiti Cruisers Guide we contacted Tahiti Wi-Fi for a router. It rocks! We now have excellent 4G service. The owner of the business, Jerome, is very accommodating and speaks French and English fluently. His office is at the airport but he met me at the marina. He lives in the area. It took just a few minutes to set me up. There is no charge for the router, we pay for just the data each month. The fees are reasonable. The router works in most FP islands. There is a coverage map on their site which is in French and English: www.tahitiwifi.com/home.htm

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Inverters

SES Consulting

Island: **Tahiti** **SES Consulting**

Carries Inverters / Battery Chargers Victron dealer For more information, see Batteries

Tahiti Yacht Accessoire(TYA)

Island: **Tahiti**

☐ GPS decimal degrees: Lat -17.585582, Lon -149.61497 [GoogleMaps](#) [OpenStreetMap](#)

Tahiti Yacht Accessoire Michele Baltzer ☐ [+68987741002](#)

☐ tyaccessoire@yahoo.fr

Marina Taina Michele often has Victron equipment / invertors For more information, see Marine Suppliers

Iridium

Assystem Polynésie

Island: **Tahiti**

☐ GPS decimal degrees: Lat -17.533009, Lon -149.567728 [GoogleMaps](#) [OpenStreetMap](#)

Assystem Polynesie Dealers for Iridium Systems For more information, see Electronics (Marine)